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## **CONSULTATION PROCESS**

In line with recommendations from the day services review programme, Lead Member Cllr Carlebach agreed on 14<sup>th</sup> September 2011 that a consultation about the proposals to remodel three of the borough's day service should go ahead.

The twelve week consultation began on 3<sup>rd</sup> October 2011 and finished on 23<sup>rd</sup> December 2011. The consultation focussed on the current users of the three day services affected (Options, Nubian Life and Ellerslie Road).

Service users from each of the above three services were written to and asked to provide feedback on the proposals in the form of a simple questionnaire (see appendix 1). Meetings at all three day services with the Commissioning and Project Manager and the AD for Adult Social Care were arranged and were well attended.

As well as the above day services, meetings with the following interest groups were also arranged:

1. Shanti Resource Centre (TAHA, The Asian Health Authority)
2. HAFAD
3. Consultative Forum for older people
4. Disability Forum
5. Mencap
6. Mind